

## **Pharmaceutical Needs assessment for Portsmouth City**

### **1 Introduction**

A Pharmaceutical Needs assessment (PNA) is a statement of current pharmaceutical services provided in the local area. It also assesses whether or not the pharmaceutical services provision is satisfactory for the local population and identifies any perceived gaps in the provision. There is a statutory obligation for the Health and Wellbeing Board to publish this assessment by 1st April 2015.

The Director of Public Health asked an advisory group of key stakeholders to develop and produce a draft document ready for wider consultation in autumn 2014. This board approved the publication of the draft PNA for statutory consultation with the public and other listed stakeholders in October 2014.

### **2 Consultation**

The formal consultation started on Tuesday 10<sup>th</sup> November 2014 and closed on Thursday 22<sup>nd</sup> January 2015 (76 days). The draft PNA was published on the PCC website. A questionnaire was published alongside the document and respondents were invited to respond to seven specific questions. Respondents could add written text comments to any of these questions. We also gave people the opportunity to request paper copies of the PNA and to respond to the consultation by alternative means.

We publicised the consultation by a variety of methods including:-

- Professional stakeholders contacted directly by email and post
- Public consultation included publicity on the PCC website; quarter page advert in Flagship, November 2014
- 2,000 postcards inviting public to respond distributed via pharmacies and libraries
- Social media
- Twitter: posts from @portsmouthtoday, @healthpompey, @portsmouthjsna
- Facebook: PCC Facebook and Healthy Pompey accounts
- The Voluntary Sector received information about the draft PNA in the autumn newsletter produced by the council

### **3 Consultation responses**

We received 61 responses (14 responses from professional stakeholder groups and 47 responses from the public).

- 95% of respondents agreed or were neutral that the purpose of the PNA had been well explained
- 92% of respondents could not identify any further relevant information that should have been included that would affect the document's conclusions.

- 65% of respondents believed that their current pharmaceutical needs were being met, 28% did not feel their current needs were not being met but did not submit any written comment
- 100% of respondents felt their future pharmaceutical needs were being met. However there was minimal response from the public on this question but some written responses received.
- 72% of respondents did not think there should be further pharmaceutical sites within the city

Twenty-nine written text comments were submitted. Three of these responses concerned the production of the PNA; two responses requested additional pharmacy sites (Commercial Road and Northern Parade) and five responses made general requests for additional opening hours.

The other 19 responses gave specific praise or complaints about individual pharmacies or pharmacy services, which were outside the terms of reference of the advisory group. These comments will be dealt with separately by Pharmaceutical Adviser responsible for professional support for community pharmacy services in the city.

The overall level of satisfaction with the draft PNA is high.

#### 4 Summary

Portsmouth has a high density of pharmacies compared to other areas of the country and these sites are distributed throughout the city. A good range of opening hours, including late evening and weekend access is available from many pharmacies. Further extending this access is unlikely to be commercially viable for individual pharmacies, although any pharmacy contractor may apply to provide altered hours of service in line with NHS England regulations.

There are no recommended changes to the draft PNA document.

#### 5 Recommendation

The HWB is asked to note this report and approve the adoption of the PNA. The PNA will be publicly available on Portsmouth City Council website and will have links within Joint Strategic Needs Assessment webpages ([www.jsna.portsmouth.gov.uk](http://www.jsna.portsmouth.gov.uk)).